

24. **What is most important for you when you visit your GP?**

In the previous questions you have evaluated your GP and the general practice as a whole. Among the following statements, please select the three of them you find the most important when you are in contact with your general practice:

Mark your three top scores with an X

they make you feel that there is enough time for you during the consultation

they show interest in your situation

they make it easy for you to talk about your problems

they involve you in decisions

they listen to you

they respect confidentiality and discretion

they provide quick relief of your symptoms

they help you to get so well that you can carry on with your normal activities?

they are careful when they treat your problems

they examine you

they offer you talks about your health, preventive examinations and vaccinations

they explain the purpose of tests and treatments

they talk with you about your symptoms and your illnesses so that you feel well informed

they help you manage your feelings about your health problems

they help you to understand why it is important to follow the GP's advice

they help you to understand what was said and done during previous contacts with practice

they prepare you for what you might expect from other healthcare providers such as hospitals, medical specialists, etc.

the non-medical staff's helpfulness?

the possibility of making an appointment on a day and hour that suited you?

the possibility of getting in touch with the general practice by phone?

the possibility of talking with the GP on the phone?

the waiting time in the waiting room?

they provide quick health care in the event of urgent health problems?

On this page you can write further comments for your GP. You can explain why you answered the previous questions the way you did, or you can comment on other issues. Your GP would like you to give him/her praise and criticism, so that he/she can get an idea of where things are going well and where there is room for improvement. Your GP will receive a print of the comments, so if you want to remain anonymous, you must write your comments in a way so your GP cannot recognise you.

25. What do you think your GP is doing well?

26. What do you think works well in your GP's practice?

27. What do you think your GP could do differently or better?

28. What do you think could be different or better in your GP's practice?

29. Do you have any comments regarding this questionnaire?

The answers to the following questions enable us to examine how different groups of patients evaluate their GP. These groups could be younger patients or patients who think they are in a poor health condition.

30. Are you female or male? Female
Male

31. How old are you?
Write number of years, e.g. 39

32. How many years have you consulted the GP you evaluate?
Write number of years, e.g. 07
Write 00, if it is less than a year

33. How would you describe your own health condition?

Excellent

Very good

Good

Poor

Very poor

34. Have you within the last 12 months suffered from one or more of the following illnesses?	Yes	No
High blood pressure, chest pain (angina), stroke, brain hemorrhage	<input type="checkbox"/>	<input type="checkbox"/>
Diabetes mellitus type 1, diabetes mellitus type 2	<input type="checkbox"/>	<input type="checkbox"/>
Bronchitis, emphysema, COPD, asthma	<input type="checkbox"/>	<input type="checkbox"/>
Osteoarthritis, rheumatoid arthritis, slipped disc, back disorder, back pain	<input type="checkbox"/>	<input type="checkbox"/>
Mental illness, mental disorder	<input type="checkbox"/>	<input type="checkbox"/>
Migraine, frequent headaches	<input type="checkbox"/>	<input type="checkbox"/>
Cancer	<input type="checkbox"/>	<input type="checkbox"/>

Thank you for your time!